Villa Rosa
RESORT & SPA

Position & Tips:

Position & Information

We are in "Viale Orlando 1, Conversano, Bari" (Google Map: https://maps.app.goo.gl/Vi623RYJ4nVJ1pqx7) and if you need to contact us, please send a message on WhatsApp: +39.320.609.0558

The property is conveniently located near the following airports and train stations:

- Airport Bari Palese: 35 min by car (50,5 km)
- Airport Brindisi: 54 min by car (80,4 km)
- Train station «Bari»: 30 min by car (36,2 km)

The best way to explore the idyllic Puglia is by car. Alternatively, you can use buses or trains: https://fseonline.it

Parking Options

In front of the large entrance gate of Villa Rosa on "Viale Orlando 1" and in the surrounding streets, parking is free until 19:00; from 19:00 to midnight you pay 0.60 €/h.
Parking is always free on "Via Golgota", the street that surrounds the villa.

Good to know

Check-in: **1:00 a.m. to 11.00 p.m.**
Check-out: **10:00 a.m.**

Accessibility

Partially suitable for people with restricted mobility. Companion recommended.
Pets are not allowed. Smoking is not allowed only in the house.

Included Services & Amenities

- Air conditioning
- Standard sockets (type F)
- Garden
- Outdoor pool
- Gym
- Barbecue
- Luggage storage
- Laundry room
- Clothesline
- Iron and ironing board (on request)
- Waste separation bins are available in the staff parking
- Broom with dustpan, broom, brush and bucket
- Vacuum cleaner
- Toilet paper
- Initial supply of shower towels
- Weekly change of shower towels
- Weekly change of Pool towels

Services Available on Request

You can book all services via WhatsApp (+39.320.609.0558):

- Additional towel change: €8 per 2-person house
- Additional towel change: €14 per 3/4-person house
- Additional house cleaning with change of towels and sheets: € 25 per 2-person house
- Additional house cleaning with change of towels and sheets: € 35 per 3/4-person house
- Yoga Classes: *15 €/guest*
- Manicure & Pedicure: *price on request*
- Cooking Class: *price on request*
- Private Chef: *price on request*
- Breakfast: *it is not provided by Villa Rosa. However, we are just a few steps from "Piazza del Castello", where you'll find several bars offering breakfast options, such as "Bar Verso", "Bar della Corte", and "Bar 8". Alternatively, you can order breakfast by phone from Bar Verso on +39 080 692 2753.*

SPA & Wellness

SPA

Our wellness center is equipped with **a Finnish sauna, Turkish bath, mini hydromassage pool, chromotherapy shower, bucket cold shower, relaxation area and massage room**. You can book via WhatsApp

Terms & Conditions

- Access duration: **60 min**
- Access for exclusive use of **Turkish bath + Sauna:** *€25/person*
- Access for exclusive use of **Turkish bath + Sauna + Jacuzzi:** *€35/person*
- **Time slots:** *5–6:00 PM, 7.30–8:30 PM, 9.00–10:00 PM*

Note

Bath towels will be provided by the Villa Rosa. Entry into the wellness area is prohibited for children under 16 years of age. Please arrive equipped with rubber slippers (previously washed), a hair cap, swimsuit and bathrobe.

Massage

Massage

Our wellness experience extends outdoors with the option of garden massages, surrounded by nature and the peaceful shade of centuries-old trees — for a moment of true relaxation and harmony. You can book via WhatsApp.

Terms & Conditions

- Duration: *60 min*
- Price: *50 €/guest*
- Days of service provision: *WhatsApp us.*

Note

Massages can be enjoyed either in the garden or in our indoor SPA area.

Cooking Class

Cooking Class

We are very proud to share our knowledge, tips and tricks through our memorable cooking classes, teaching you how to create and get to know the local cuisine, allowing you to always have a bit of Puglia with you, wherever you are. Our classic cooking classes will take you through the step-by-step process of any traditional dish. Fresh pasta making, such as orecchiette, strascinate and many more, even fresh egg pasta made with special flours can be prepared together. Panzerotti classes are a world of fun, or perhaps you'd love to know and learn our secret to getting your Bari-style focaccia bread just right. Typical taralli (traditional local snacks) are a favourite for the whole family to prepare together too. We will provide you with a range of traditional options from which you can select your favourite. Together we will agree on the contents of the cooking class and what you would love to learn to prepare. Adaptations for all dietary requirements are our specialty. Everything you prepare during the cooking class will be the main component of the menu that you'll taste at the end of the class. Each participant will be provided with their very own apron #pugliakitchen. You can book via WhatsApp.

Terms & Conditions

- Duration: *120 min*
- Price (External Service): *price on request*
- How to Book: *WhatsApp us*

Private Chef

Private Chef

There are images in life which you never tire of seeing. For me, the best feeling in the world has always been observing my loved ones or my guests from the kitchen, while they taste and enjoy the food I've prepared for them. My personal chef services are possible for a one-off dinner or lunch, a weekly special treat, or if you prefer, your entire stay for your holiday in Puglia. A service designed upon your needs and those of your family or guests, using our own produce from Masseria Bianco (our farmhouse). You can book via WhatsApp.

Terms & Conditions

- Duration: *120 min*
- Price (External Service): *price on request*
- How to Book: *WhatsApp us*

Laundry

General info

The laundry room is located next to the gym and is free to use.

Rules

We kindly ask to follow:

- Washing machine hours: 8 AM to 8 PM
- There is no booking or turn system – usage is free and based on availability
- Please unload your laundry immediately after the washing cycle finishes
- Do not use the washing machine for small loads
- Clean the drum and remove any lint or residue after use
- If the machine is in use, please wait your turn!
- We are not responsible for lost or damaged items
- Report any issues to the staff immediately (+39.320.609.0558)

Detergent

You can purchase washing machine detergent tabs at: Conad – Via Bari, 44/B, 70014 Conversano BA

Barbecue in the Garden

General info

Spend the summer holidays eating outdoors whenever you feel like it, our barbecue in the garden is available to our guests. Here are the right instructions so that it is used. The use of the barbecue must be booked by 20.00 the night before. It is mandatory to clean the grill (s) and what is made available after use. The grill should be cleaned as soon as the meat has finished cooking, when it is still hot, do not wait for it to cool. Once the meat has been removed, let the fire burn the residues of fat and meat and then pass over it with the brass brush or half an onion to remove the excess.

Terms & Conditions

- Access duration: *180 min*
- Access for exclusive use: *free*

Paddel, Volleybal & Football

General info

Near Villa Rosa, there is a sports center called “Crescamus”, which is also located on Via Orlando.

You can book all services via WhatsApp (+39.320.609.0558):

Google Maps: Link

Terms & Conditions

- Bookings: *via WhatsAPP*
- Price: *+39 339 815 2863*

CONTRACTUAL CONDITIONS AND HOUSE RULES FOR STAY IN OUR APARTMENTS:

We remind you that the confirmation of the reservation and the start of the use of the housing unit imply the reading and acceptance of the house rules, as well as its complete observance. Dear Guest, the rules to be observed in our apartments are not only those sanctioned by the law, but, more simply, they are dictated by common sense and mutual respect; these rules are useful suggestions for a peaceful, quiet and surprise-free stay.

ARRIVE:

Except for special needs, check-in must be done **from 13.00 onwards until 23.00**; upon arrival, the documents (identity card, passport or driving license) required by current legislation must be provided, which will be promptly returned once the paperwork has taken place, as well as pay for the stay.

KEY:

We will take care to deliver the keys to the rented unit, guaranteeing you and asking you to keep the keys carefully. The loss or breakage of the keys and / or the lock entails the reimbursement of the cost of a new lock and 3 new sets of keys with a minimum cost of **150,00 Euros**. It is forbidden to reproduce and / or deliver the keys of the property to third parties for the use of any services used. During the stay, no concierge service is provided.

DEPARTURE:

The apartments must be returned **by 10.00 am** on the departure date, except for special agreements made at the time of check-in with our management.

We would like to inform you that **after 10.00 am** without the apartment being vacated, **you will be charged for an additional day of stay**.

CARE AND CLEANING OF THE PROPERTY:

The customer is required to take the utmost care of the property entrusted to him, of the furniture and domestic equipment and to report any missing or breakages to the management within 48 hours of occupying the accommodation, to avoid that it can be, later, held responsible, paying for any damages.

All our apartments are delivered to our guests in perfect order and cleanliness. Upon return of the keys, at the end of the stay, by the Client, any damage found will be counted and collected at check-out. Outgoing customers will have to leave the property tidy before departure, empty and throw away the waste, leave the kitchen clean, including dishes, fridge and appliances, turn off the lights and turn off the air conditioning in summer or heating in winter, and close all windows. Please preserve the rented apartment and treat the furniture and equipment with care.

The person in charge of the Management and / or the third parties appointed by the same, identifiable at the request of the Customer, will have the right to access the property to carry out any necessary repairs and / or maintenance, even in the case of extraordinary maintenance, upon prior notice to the Customer.

PRICE AND PAYMENT:

The rental price is understood to include VAT, consumption costs (water, electricity, gas, waste collection tax), use of all attached and connected furnishing accessories, dishes, etc., refrigerator, dishwasher, TV, safe, air conditioning and / or heating, hot water, bed linen, towels, washing machine, dryer, use of the swimming pool, and final cleaning.

The tourist tax due to the Municipality of Conversano is excluded.

COMPLAINTS:

Our newly built properties, carried out in accordance with the building regulations, especially in the safety field, are periodically checked and sanitized at each change. The Management is not responsible in any way for money, valuables and things owned by Messrs. Guests.

DISPUTES:

For any dispute, or the incorrect interpretation of all the above, of the transitional lease agreement in question, the Parties elect exclusively the Court of Bari or the Justice of the Peace. Therefore, reference is made to the rules of the Civil Code. and local customs. People who cause problems such as harassment to peace, damage to things and people and which may affect the correct enjoyment of the stay, will be removed from the Resort.

PERSONAL DATA:

The customer authorizes the Resort to communicate his personal data to third parties in relation to obligations connected to the rental relationship (Legislative Decree 196/2003)

COVID SECURITY:

It will not be possible to rent apartments to people with a body temperature equal to or higher than 37.5 ° C, to people who are positive at the time of booking for COVID-19 or who are undergoing quarantine.

RULES OF BEHAVIOR

Guests are invited to observe and enforce the following behavioral rules, in order to allow a pleasant stay for others and for themselves:

01 It is absolutely forbidden for the properties to be permanently occupied by people other than those declared at check- in. Any exceptions must be agreed in advance with the management for the necessary legal obligations. The violation, even occasional, of this commitment will result in the termination of the contract, pursuant to art. 1456 of the Italian Civil Code, and the application of the penalty pursuant to art. 1382 of the Italian Civil Code.

02 The sale and relative subletting of the leased unit is expressly prohibited. Occasional visits will be allowed and in any case without any overnight stay, unless otherwise agreed between the tenant and the approval of the Management.

03 Guests are obliged to respect the silence before 9.00 and from 13.00 to 16.00 and after 23.00. Loud noises, noises, loud radio and television sets, the improper use of shoes or clogs are strictly prohibited. It is also forbidden to cause harassment due to drunkenness, to use the property for illegal purposes, under penalty of immediate termination of the lease without the right to return the rent previously paid; the Management will reserve the right to proceed with the charge of expenses and costs incurred towards the customer for breach of contract.

04 It is forbidden to slam rugs, tablecloths, out of their own spaces. It is also mandatory not to leave objects, garbage bags even if they are well closed in the common areas: the bins, for the separate collection of waste, are placed in the resort's private car park.

05 It is forbidden to throw objects or clutter in the bathrooms, toilets or sinks: any voluntary or involuntary failure caused by the customer through his own carelessness must be reimbursed by the customer to the Management.

06 It is not allowed to introduce explosive or easily flammable substances, irregular weapons, strong or unpleasant smelling substances or any tools for preparing meals or other electrical appliances (fans, heaters acc.) Into the apartment without the permission of the Management.

07 The Customer must, whenever he leaves the apartment: turn off the lights, any appliances, close the taps and so on, except for the refrigerator, TV, air conditioner.

08 It is forbidden to smoke and use open flames inside the apartments, in the common areas and in any enclosed space. 09 - Pets of any size are not allowed.

09 During the bathing season, each apartment has the right to use the outdoor pool and the sun beds available.

10 The accommodation of minors is allowed only if accompanied by at least one adult for the duration of the stay. Parents are asked to supervise their children so that they do not have to cause damage to common things and exclusive properties as well as disturbing and harassing people. The Management declines all responsibility for any injuries to minors. The use of the swimming pool by minors is allowed only if accompanied by an adult. It is forbidden to play in common areas.

11 In the event of suspension of supply of services (electricity, gas and water and wi-fi) due to force majeure, the Management declines all responsibility and is not required to make any refunds.

12 Damage caused by customers and their family members or guests to the facilities of the structure or to third parties remains the responsibility of the guest holder of the contract: the Management declines all responsibility for damage to persons and property caused by improper or unauthorized use of the structure of the Resort by customers and their families or guests.

HOW TO USE THE POOL

In the heart of Villa Rosa Resort, the swimming pool is surrounded by a welcoming solarium area with sunbeds available for our guests. Size: about 5 meters x 15 meters Depth: approximately 1.35 meters.

Here are some rules to follow for the use of our swimming pool. Before entering the pool, please read these regulations:

- The swimming pool is for the exclusive use of Villa Rosa Resort guests.
- It is mandatory to take a shower before entering the water.
- Children under the age of 14 must be accompanied by an adult who takes responsibility for them. Everyone is required to behave in a way that does not cause inconvenience and harassment to other users.
- To ensure efficient maintenance of the state and hygiene of the swimming pool, common sense, education and cooperation of all are used.
- Pets are not allowed in the pool.
- Any behavior contrary to the rules of hygiene is prohibited.
- For safety reasons, it is forbidden to dive from the poolside.
- It is forbidden to shout or raise one's voice.
- It is forbidden to stand on the steps leading to the pool.
- It is forbidden to play dangerous games or exercises or disturb other swimmers.
- It is forbidden to bring containers and / or glass or metal objects.
- It is forbidden to consume food in the swimming and bathing section.
- People with skin diseases or other infectious diseases or people with exposed wounds or covered with bandages are not

allowed in the pool.

- It is forbidden to make noise in the hours of rest before 9.00 - from 13.00 to 16.00 - and after 23.00
- All pool equipment must be used with care and attention.
- It is forbidden to change the arrangement of the beds.
- It is recommended not to get wet within three hours of eating a meal.
- Any damage caused must be compensated.
- Please note that there is no lifeguard in this pool.
- The Management declines all civil and criminal liability for objects or valuables left unattended in the pool area and is not liable in any way for any accidents, injuries or other that may happen to swimmers and third parties for behavior attributable to them.
- The Management reserves the right to close the pool in case of maintenance, bad weather or situations that may be considered risky for the health and safety of bathers.
- Although not covered by this regulation, the provisions communicated by the staff apply.
- The Management declines all responsibility for the consequences resulting from non-compliance with this regulation or from the recommendations of the staff.

HOW TO USE THE KITCHEN

The apartments are designed as 'open space', with a partially open kitchen, separated from the living room bed by a sliding door. The biggest drawback of leaving the kitchen door open is the spread of cooking odors throughout the house. Stronger cooking odors penetrate fabrics and upholstery, while grease and steam build up on furniture and equipment. **Please isolate the kitchen from other rooms when cooking, with the sliding door constantly closed and running both the general exhaust fan and that of the hood at the same time. This prevents the spread of unwanted odors and noise in the house.** ***After cooking, it is normal for the smell of food to persist in the kitchen and invade the other rooms of the house.***

To prevent unpleasant odors from persisting, the recommended solutions to be adopted are practical, natural and economical.

Orange, lemon and cinnamon are not only good, but they are also very useful for counteracting the smell, so they will be a valid help to bring the scent back to all rooms of the house.

Garlic, cabbage, and broccoli are all foods that, once cooked, release an intense smell. Let's find out the solutions to eliminate the smell of food in the house.

- *Eliminate the smell of cooked food*
- *You can make the stench of cooked food vanish completely with a simple all-natural remedy. In fact, just boil some water in a saucepan and add slices of lemon or orange and cinnamon. By letting the decoction evaporate, the odor will be eliminated in no time.*
- *Eliminate bad smells from the sink*
- *Food residues in pipes are one of the main causes of bad smells. To clean the sinks, you will have to pour a solution of hot wine vinegar and coarse salt. After about 1 hour, pour a saucepan of boiling water down the drain. With this solution all dirt and grease residues will be eliminated.*
- *Eliminate bad smells from the refrigerator*
- *To prevent the refrigerator from giving off bad smells, even if you have cleaned it carefully, use a do-it-yourself solution based on baking soda, milk and vinegar. In fact, after mixing the ingredients in a bowl, just leave it inside the fridge.*
- *Eliminate unpleasant odors from the dishwasher*
- *To eliminate unpleasant odors from the dishwasher and to make dishes and pots smell further, the solution is really easy. In fact, with a high temperature wash and half a lemon inside the appliance.*